

EHR Implementation Case Study

Please note we will be working through different parts of the EHR Go - EHR Implementation activity throughout this term, through different learning units from week to week. Each week, please make sure to review the complete assignment instructions and submit only those components that are assigned for this learning unit and for future learning units.

Knowledge Activity: EHR Implementation (Associate)

Student instructions

1. If you have questions about this activity, please contact your instructor for assistance.
2. You will use a *blank chart* to complete this activity. Your instructor has provided you with a link to the **EHR Implementation (AS)** activity. Click on **2: Launch EHR** to review the patient chart and begin this activity.
3. Refer to the patient chart and any suggested resources to complete this activity.
4. Document your answers directly on this activity document as you complete the activity. When you are finished, you will save this activity document to your device and upload this activity document with your answers to your Learning Management System (LMS).

The Activity

An EHR was implemented at the General Hospital one year ago, before you were hired. The implementation process did not go smoothly and now there are strong EHR advocates and strong EHR-dissenters on the team. The CEO wants to move forward with an implementation of the bar-coded medication administration feature of the EHR, but the director of nursing does not. You have been asked to manage the implementation and see that it is successful. You will first need to review the case history of the EHR implementation and the best practices documentation available from national HIT organizations.

The CEO made the EHR selection on his own and told employees when the EHR would be implemented. It is his belief that people “perform better” with clear direction and strong leadership. The Chief Medical Officer (CMO) believed the EHR selection decision should have come from the staff following a vendor fair where they would be able to try out different systems and receive hands-on demos. The Chief Operating Officer (COO) would have preferred to form a representative committee of staff to work with the leadership to make the EHR selection. She believed a small representative committee of peers would work as a go-between with the staff and the leadership and would bring their knowledge of the day-to-day staff needs to the decision-making process.

Review all the resources that accompany this activity document under 1: Overview & Resources to answer the questions below.

Read the **Peace Health EHR Implementation Case Study** and answer the following questions.

1. What was the purpose of the Change & Adoption team and how did this help with the EHR implementation?
2. What practice, in your opinion, should the General Hospital borrow from PeaceHealth's EHR implementation to help the eMAR implementation?

Submit your answers to the above questions in a Word or PDF Document using the appropriate assignment area in MyHills.