### 8.2.1 Confidence Intervals Finding $Z_{\frac{\alpha}{2}}$

Students will be able to:

- Find the $z$-score given the confidence level

To estimate a population proportion, $p$, or population mean, $\mu$, with a known population standard deviation, $\sigma$, we use a standard normal distribution to calculate the margin of error and construct the confidence interval.

The margin of error (and ultimately the width of the confidence interval) depends on the $z$-score that corresponds to the desired confidence level.

The confidence level is the area in the middle of the standard normal distribution.
The z-score has an area to the right of $\frac{\alpha}{2}$ is denoted by $Z_{\frac{\alpha}{2}}$. This is the z-score we need for calculating a confidence interval.


The most common confidence levels and their corresponding $z$-scores are shown in the table.

| $C L$ | $80 \%$ | $90 \%$ | $95 \%$ | $98 \%$ | $99 \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\alpha$ | 0.20 | 0.10 | 0.05 | 0.02 | 0.01 |
| $z_{\frac{\alpha}{2}}$ | $z_{0.10}$ | $z_{0.05}$ | $z_{0.025}$ | $z_{0.01}$ | $z_{0.005}$ |
| $\mathbf{z}$ | 1.282 | 1.645 | 1.960 | 2.326 | 2.576 |

Note: A smaller $\alpha$ leads to a greater confidence level and a wider confidence interval.
For example, let's say we want to find the z-score that corresponds with a $95 \%$ confidence level. First, find $\alpha$.

$$
\begin{aligned}
\alpha & =1-0.95 \\
& =0.05
\end{aligned}
$$

So, $\frac{\alpha}{2}=\frac{0.05}{2}=0.025$
We look for the $z$-score that corresponds to an area of 0.025 to the right.

$$
z_{0.025}=1.960
$$



To complete a confidence interval, we need to be able to determine the margin of error which has the following formula.

$$
E=Z_{\frac{\alpha}{2}} \cdot \frac{\sigma}{\sqrt{n}}
$$

Example: Suppose the number of hours employees work in a week at a company are normally distributed with an unknown population mean and a population standard deviation of 2 hours. A random sample of 37 employees' weekly hours produces a sample mean time of $\bar{x}=39$ hours. What value of $z$ should be used to calculate the confidence interval with a $90 \%$ confidence level?

Example: Find $Z_{\frac{\alpha}{2}}$ that corresponds to
a) an $86 \%$ confidence level.

b) a $78 \%$ confidence level.


